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## Quality Policy Statement

Every member of Hawk Scaffolding is dedicated to the pursuit of quality and excellence in providing Hawk Scaffolding's customers with the best service that can be accomplished. Hawk Scaffolding recognises that only by achieving customer satisfaction can Hawk Scaffolding secure the future growth and success of Hawk Scaffolding's company.

It is the policy of Hawk Scaffolding to provide Scaffolding Solutions

To ensure achievement of this policy, an Integrated Management System is established to meet, and continue to meet, the requirements of BS EN ISO 9001:2015.

Hawk Scaffolding's quality objectives are:

- ✓ Ensure that customer requirements and expectations are fully understood, standards created, and service delivery continually monitored against these standards.
- ✓ Consistently meet customer requirements by quality performance and adoption of best practice.
- ✓ Provide the correct organisation, facilities and resources and employ the suitably trained personnel to ensure the provision of quality services which fulfil the customer requirements effectively and efficiently.
- ✓ Continually review and monitor all aspects of operations to identify opportunities for implementing continuing improvement.

Quality management implementation is through the Integrated Management System which is mandatory in application. However, its success can only be achieved by the participation and commitment of everyone at Hawk Scaffolding. All persons working with or for Hawk Scaffolding's organisation will receive full support to ensure the integrated management system is understood, implemented and maintained throughout.

It is Hawk Scaffolding's responsibility to ensure the Integrated Management System functions correctly and its effectiveness is maintained through monitoring, control, audit and review.

Signed

Jonathan Hawkes

Managing Director

Date: 5<sup>th</sup> July 2021